

Ice Just Got Smarter™.



Predict. Prevent. Perform.

Precision-Driven Technology

WHY TRUE ICE



High-Efficiency Performance.*

Patented Insulated Evaporator + R290 for faster cycles, cleaner ice, and maximum production.



Predictive Diagnostics. Less Downtime.

Proactive maintenance. Faster diagnostics.
Lower labor costs.



Precision Ice Monitoring. Maximum Uptime.

Real-time visibility. Right-sized equipment.



Cleaner, Safer Ice.

Built-in antimicrobial protection. Sealed evaporator.
Less mold, bacteria, and biofilm.



Build Stronger Customer Relationships.

Smarter scheduling. Fewer emergencies.
Keep ice in the bin.

*Up to **37%** below Energy Star® standards.



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TrueNcapsuL8®

Patented, fully **insulated**
and **sealed** evaporator.



TrueTouch®

Smart 4.3" touchscreen.
Predictive diagnostics.



Gravity-Drain Sump

Efficient mineral removal
through **gravity draining.**



Smart Ice Level Monitoring

Real-time visibility.
No thermostats required!



Scale Resistant Water Sensor

Exclusive **pressure-based**
sensor ensures reliable
water level detection.



One Piece Water Distributor

Durable design with
no clips or loose parts
for easy cleaning.



TrueGuard™

Antimicrobial protection
in all molded components,
bin door, and liner.



TrueTech®

Exterior clear coat with
superior resistance to
corrosion and fingerprints.



TrueZone®

Photoplasma + UVGI **stop**
microbial growth and biofilm,
reducing cleaning by up to 75%.
(Optional)



TrueConnect®

Remote monitoring
maximizes efficiency with
easy backend data access.
(Optional)