



THE **TRUE ICE**
A D V A N T A G E



EXPERIENCE A BREAKTHROUGH IN ICE MACHINE TECHNOLOGY.

True Ice Machines deliver **up to 37% greater efficiency** than ENERGY STAR® standards. Engineered with industry-leading patented technology, durable construction, and eco-friendly refrigerant, they're **built to thrive in any environment**—**maximizing ice output while minimizing energy use**. The intuitive 4.3" touchscreen and smart diagnostics simplify servicing, enhance performance, and help reduce energy costs.



Ice Just Got Smarter.™



True**Ncap**^{suL8}®

Patented, **fully sealed sanitary evaporator** for efficiency and cleanliness.



True**Touch**®

Smart board with 4.3" touchscreen and **intuitive** navigation. Predictive, proactive diagnostics **ensure** consistent ice availability.



True's **Ice Level Monitoring**

Precise measurement. **No thermostats required.**



True's **Scale-Resistant Water Sensor**

True's proprietary **pressure-based sensor** is **scale-resistant** and unaffected by buildup.



True's **Gravity-Drain Sump**

Efficient mineral **removal** with gravity draining.



True's **One-Piece Water Distributor**

Durable design, **no clips or loose parts** to break or misplace.



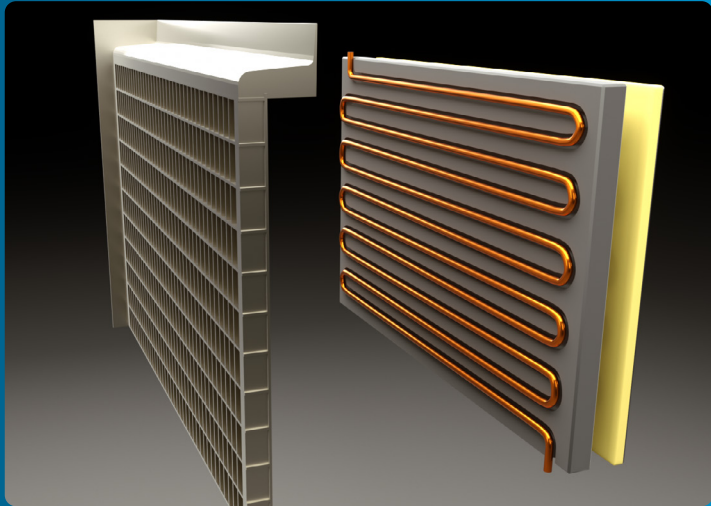
True's Patented, Fully Sealed Sanitary Evaporator

Greater efficiency, lower energy costs.



TrueNcapsuL8™

The **insulated** evaporator **maximizes** efficiency. It produces ice faster while **reducing** energy use, costs, and maintenance.



Fast ice production with the **shortest cycle time**.
No harvest assist required!

Sealed plate **inhibits** mold and bacteria growth in hidden, inaccessible areas—**for cleaner ice**.

Up to **37%**
Below
Energy Star®
Standards

WATCH THE
TRUE ICE VIDEO



True's Smart Board With 4.3" Touch Screen

Advanced diagnostics & monitoring.



TrueTouch®

- **Real-time** ice level **monitoring** and ice cycle time **history**
- **Programmable** scheduling for ice production
- Ice thickness & clarity **adjustments**
- **Automatic** cleaning routines
- Model and **warranty** information



- **Live status** icons showing each components **operational status**
- **Preventive** maintenance timers
- High & low **pressure readings**
- Visual & audible **alerts**



Ice Just Got Smarter.™

Easy-to-read system diagnostics—no cryptic codes—**simplify** troubleshooting, **reduce** downtime, and **cut labor costs**.



True's Next-Level Ice Monitoring

Smarter Ice Management. Integrated Precision.



True's Ice Level Monitoring

- Time-of-Flight technology delivers precise, **real-time ice level measurements**—no thermostat required.
- Monitor ice usage across multiple stores to **identify trends** and **optimize** drink program performance.
- **Control ice levels** in the dispenser or bin.
- Leverage actual usage data to **right-size** equipment and **maximize** efficiency.



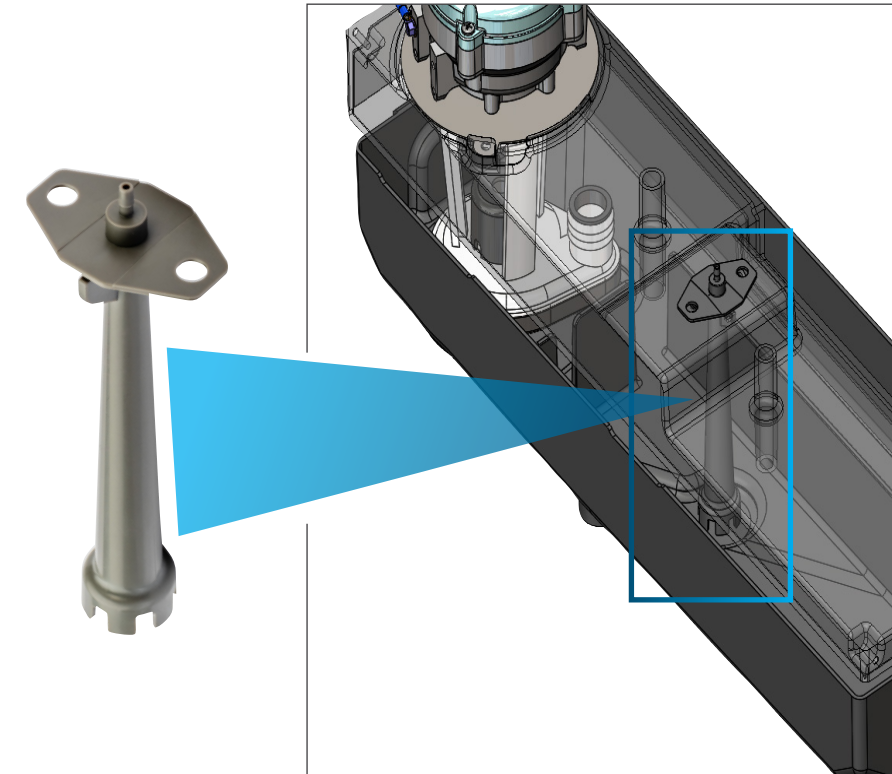
True's Reliable Water Level Detection

Buildup-Proof Design for Uninterrupted Operation.



True's Scale-Resistant Water Sensor

- **Hard Water Ready.**
Reliable performance, even in tough water conditions.
- **Scale-Resistant Sensor.**
Pressure-based design resists buildup for long-term accuracy.
- **Low Maintenance.**
No moving parts, no adjustments—minimal downtime
- **Consistent Ice Production.**
Dependable operation without sensor failures or replacements



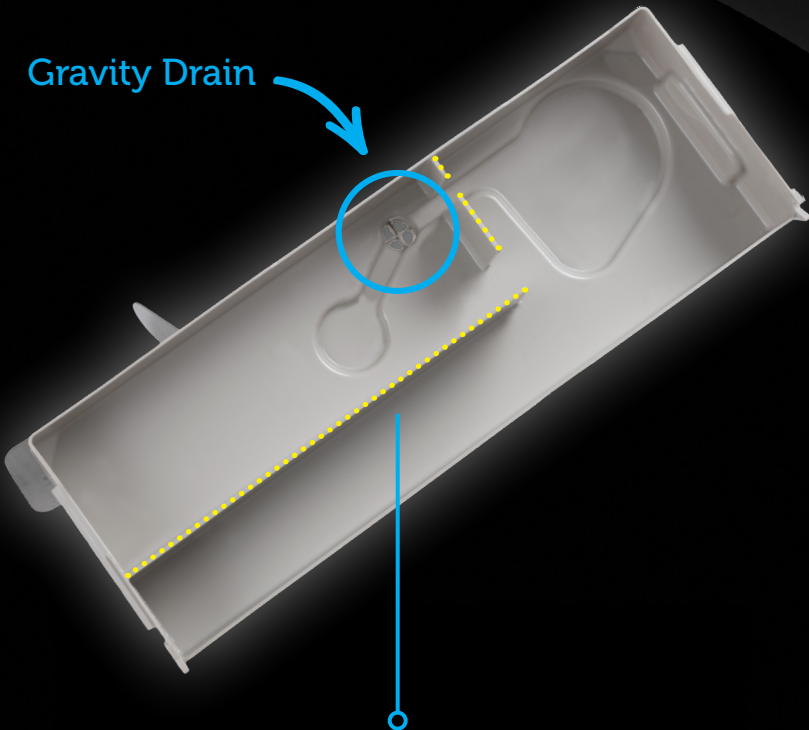
True's Gravity-Drain Sump Design

No Pumps Required.

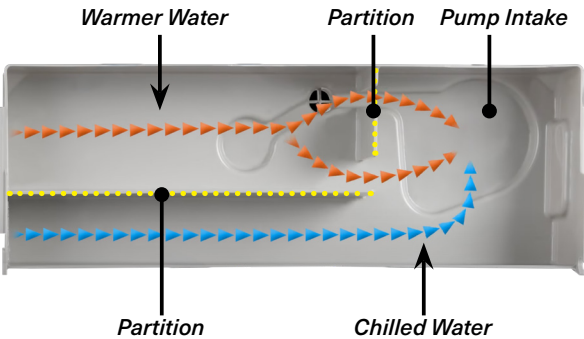


True's Gravity Sump

- Efficient mineral removal with gravity draining
- Reduced scale buildup for longer-lasting components
- Lower maintenance with easier cleaning and fewer service calls
- Cleaner ice with reduced mineral content



Minimize slush and pump stress



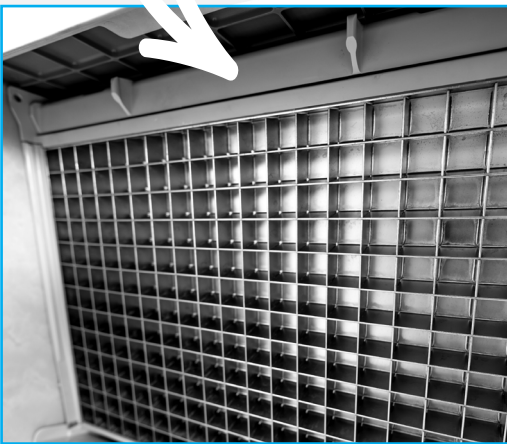
True's One-Piece Water Distributor

Simplicity & Strength.



True's One-Piece Water Distributor

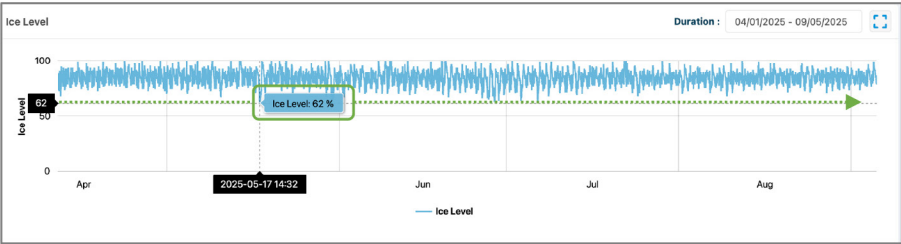
- Durable Design:** Thick, impact-resistant plastic built for cold water environments
- One-Piece Distributor:** No clips or loose parts to break or misplace
- Faster, Easier Cleaning:** No narrow tubes—just quick, consistent sanitation
- Easy Access:** One-step removal for quick servicing and cleaning



True Ice: Exceeding Demand with Smaller, More Efficient Models.

BURGER CHAIN (USA) ▶ Replaced a 1000 lb MTW with a TCIM-630

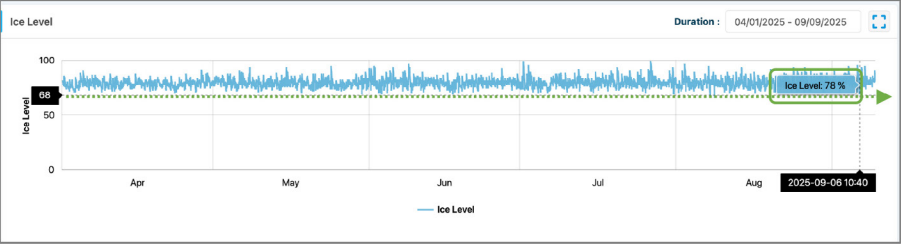
Ice level in the dispenser does not go below 62%*, indicating that ice production continues to exceed demand.



True Ice: Exceeding Demand with Smaller, More Efficient Models.

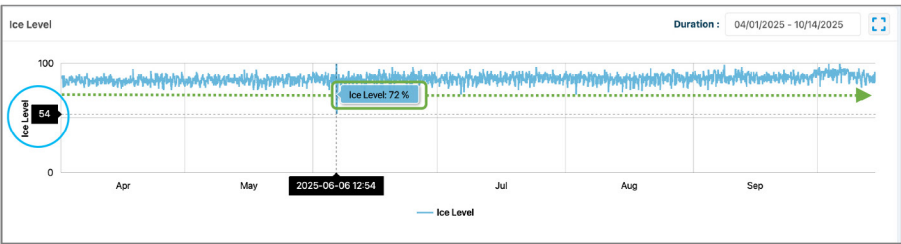
RETAILER FOOD COURT (USA) ▶ Replaced a 500 lb IOM with a TCIM-422

Ice level in the dispenser does not go below 68%*, indicating that ice production continues to exceed demand.



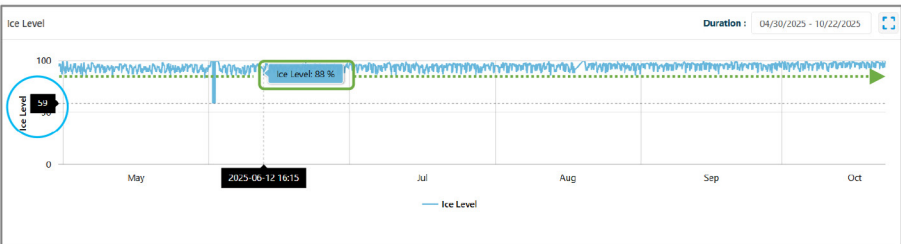
BURGER CHAIN (USA) ▶ Two 600 lb HA machines were replaced with two TCIM-622 units.

Ice levels in dispensers do not go below 72%*, indicating that ice production continues to exceed demand. The system showed a rapid recovery following a drop to 54%.



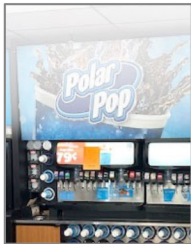
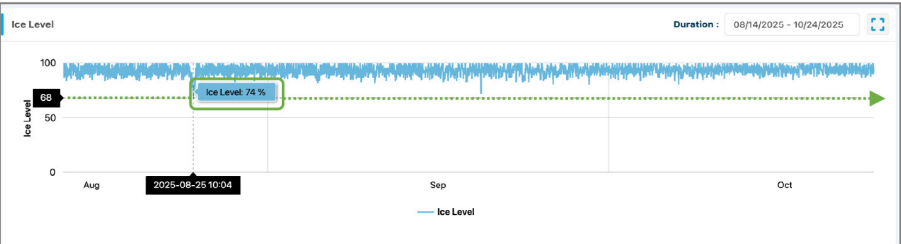
FRIED CHICKEN CHAIN (MEXICO) ▶ Replaced a 600 lb MTW with a TCIM-630

Ice level in the bin does not drop below 88%*, indicating that ice production continues to exceed demand. The system showed a rapid recovery following a drop to 59%.



C-STORE (USA) ▶ Replaced a 1400 MTW remote unit with a TCIM-630

Ice level in the dispenser does not go below 68%*, indicating that ice production continues to exceed demand. True's smaller & self-contained machine keeps up with high-volume beverage sales!



*Data provided by TrueConnect® Live Ice Level Monitoring

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TRUE ICE
MACHINES & BINS



TRUE ICE
VIDEOS





THE **TRUE ICE**

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