



Important Installation Reminders

Subject: Important Installation Reminders
Date: August 26, 2024
Models / Parts Affected: TCIM
Voltages: All Voltages

Overview

Always set up the ice level sensor and the TrueConnect modem (if present) when installing a TCIM.

Questions or Concerns

For more information, please contact our Technical Service team. See contact information below.

Warranty Phone: +1 855-299-3510

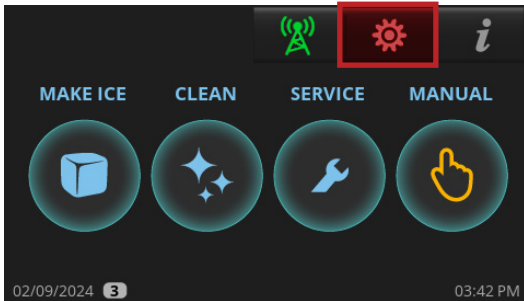
Warranty Email: CommercialIceWarrantyInquiries@TrueMfg.com

Technical Phone: +1 888-783-1429

Technical Email: CommercialIce@TrueMfg.com

Ice Level Sensor Setup

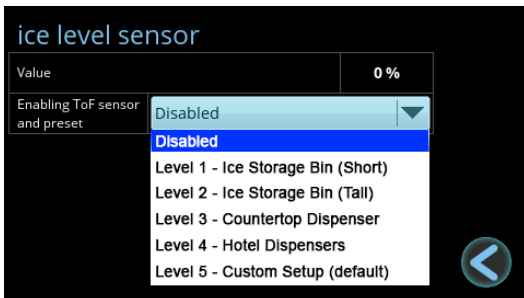
1. In the upper right corner of the screen, press Menu



2. In the **MENU** screen, press **TOF**.



3. In the **ice level sensor** screen, select the appropriate preset value for your ice storage unit. Select custom if no preset value meets your application needs. See install manual for preset values.



Modem Setup (Optional Accessory)

Follow these steps to ensure your ice machine is ready for remote ice level monitoring.

1. Verify the modem wires are connected to the modem. See fig. 1. If so, proceed to step 6. If not, proceed to the next step.
2. Remove the rear panel.
3. Locate the light grey modem harness with connectors on the right side (22" Machine) or left side (30" Machine). Feed the connectors through the nearby bushing in the rear panel. See fig. 1.
4. Reinstall the rear panel.
5. Pull enough harness through the bushing to connect to the modem ports. See fig. 1.
 - **Green/Yellow to TEC**
 - **Brown/White to POWER**
6. Install the antenna onto the modem on the right connector. See fig. 1.

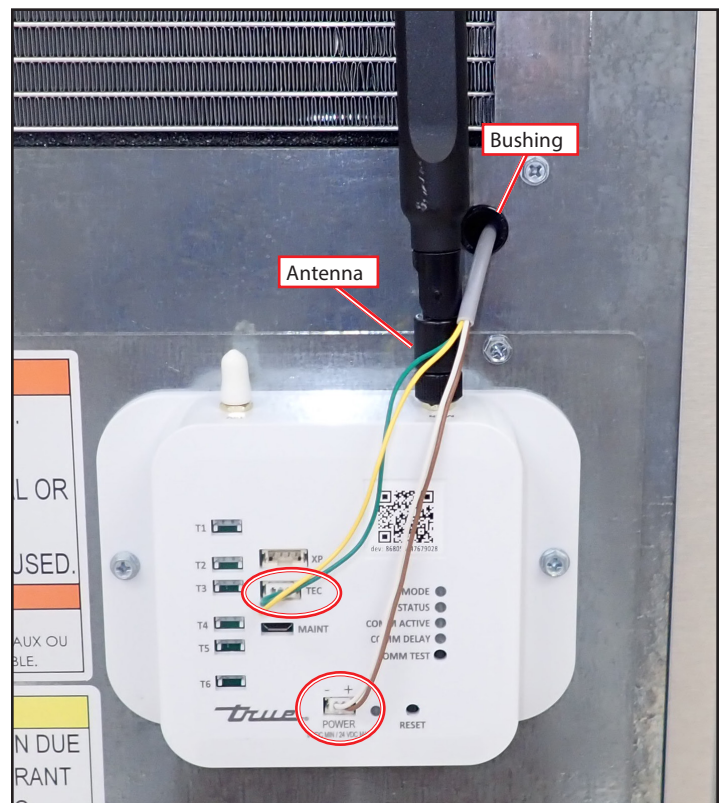


Fig. 1. Set up TrueConnect modem. Bushing location may vary.