



Thickness Adjustment

Subject: Ice Thickness Adjustment

Date: January 14, 2026

Models / Parts Affected: TCIM

Voltages: All Voltages

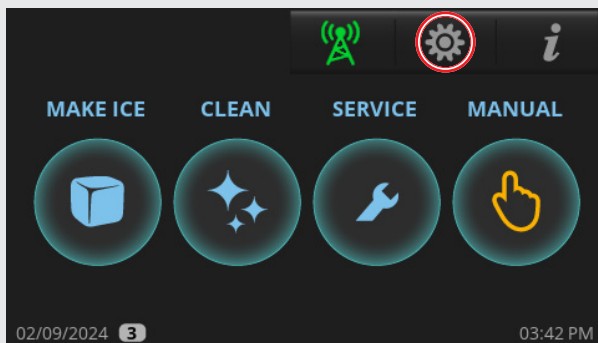
Overview

This document describes how to adjust the thickness (the size of the ice dimple and the bridge thickness) on TCIM models. True recommends a numerical thickness increase or decrease of only one at a time. Wait at least 24 hours after each thickness increase or decrease.

Procedure

Adjust Ice Thickness

1. Power the TCIM.
2. Press the menu gear icon.



3. Press the ice thickness icon.



4. In the **Ice Thickness** screen, adjust the ice thickness as needed and then press okay. The ice machine is factory-set at 0 for the optimal production of pounds of ice per day.

- For thinner ice, enter a number 1-6 and then press the +/- key. 6 is the thinnest setting.
- For thicker ice, enter a number 1-6. 6 is the thickest setting.



5. Return to the home screen. Press the back icon.



Technical Questions or Concerns

For more information, please contact our Technical Support team.

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